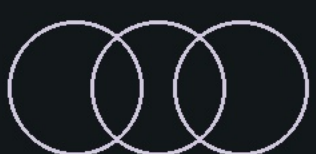
A QUESTION FOR THE BOARDROOM

A full training room cannot run the late shift.

Attendance is a weak witness



COO / workforce leader

THE FIELD TEST



Change the example

Test a fresh case, a missing source and a prohibited action. Keep the policy available.

THE FIELD TEST



Measure correction effort

Track accepted completion, escalation and reviewer time. A fast wrong answer moves work downstream.

THE FIELD TEST



Give the backup a turn

Repeat independently with the backup. Record which step needs coaching and rerun a fresh case.

TAKE IT TO THE MEETING

Which task can a new operator complete without a trainer?

The decision guide is free at otomat.ai/insights.